**Initial Confirmation of engineer appointment  
  
TriggerID 2. VeryIntialAppt**

|  |  |
| --- | --- |
| **Kolumn** | **Filter** |
| DiaryEnt.EventDate | > Today |
| service.STATUSID | Not 2 and 8 |
| SpecJobMapping.DummyJob | Not 1 |
| Customer.RetailClientID | = 2 (Very) |
| Customer.EMAIL | Exists |
| Custapl.POLICYNUMBER | Ends with “ESP” |
| POP\_Apl.MONITORFG | = T |
| Customer.UserID | = SDPOLICY |
| Customer.CLIENTID | = 673 |
| Custapl.CONTRACTDT | > 28/01/2018 |
| Custapl.CONTRACTSTATUS | Not 60 |

**TriggerID 34. LittlewoodsIntialAppt**

|  |  |
| --- | --- |
| **Kolumn** | **Filter** |
| DiaryEnt.EventDate | > Today |
| service.STATUSID | Not 2 and 8 |
| SpecJobMapping.DummyJob | Not 1 |
| Customer.RetailClientID | = 1 (Littlewoods) |
| Customer.EMAIL | Exists |
| Custapl.POLICYNUMBER | Ends with “ESP” |
| POP\_Apl.MONITORFG | = T |
| Customer.UserID | = SDPOLICY |
| Customer.CLIENTID | = 673 |
| Custapl.CONTRACTDT | > 28/01/2018 |
| Custapl.CONTRACTSTATUS | Not 60 |

**Forgotten password  
  
TriggerID 4. VeryPasswordReset**

|  |  |
| --- | --- |
| **Kolumn** | **Filter** |
| Customerenrolment.ValidFlag | = 1 |
| Customerenrolment.LinkType | = 0 |
| SpecJobMapping.DummyJob | Not 1 |
| Customer.RetailClientID | = 2 (Very) |
| Customer.EMAIL | Exists |
| Custapl.POLICYNUMBER | Ends with “ESP” |
| POP\_Apl.MONITORFG | = T |
| Customer.UserID | = SDPOLICY |
| Customer.CLIENTID | = 673 |
| Custapl.CONTRACTDT | > 28/01/2018 |
| Custapl.CONTRACTSTATUS | Not 60 |